

How do you know who has underground assets where you plan to excavate and how can you easily get in touch with the organisations that own them?

With over 120 million kilometres of water, sewer, gas, electricity and telecommunication underground assets in Great Britain, knowing who has assets where you are about to dig can be challenging.

It is however, essential that you do find out so you don't accidentally hit assets and be liable for their repair costs, but more importantly for safety reasons to protect life and avoid injury.

Many asset companies spend a lot of time collating information on those underground asset owners in their area and even more time and effort in maintaining this information.

The Challenge

Anglian Water had its own requirement to know which organisations had assets in the ground so they could excavate and conduct repairs to their own assets, safe in the knowledge they knew who may also have assets located close to their own or where they needed to dig.

They wanted a simple solution to ensure they could quickly and easily identify and contact those asset-owning companies in their area.

This information wasn't readily available and required numerous local agreements and connections. There was no one place to easily and freely get this information nationally.



For further information please either call
Customer Services on **0800 085 8060**
email **info@digdat.co.uk**
or visit **www.digdat.co.uk**



digital data on demand

powered by dig dat

The digdat®Solution

digdat® took on the challenge to help **Anglian Water**...

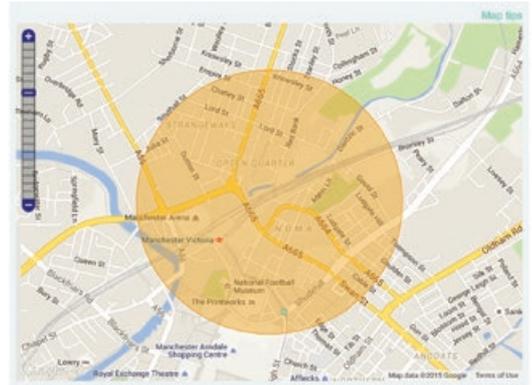
John Bennett, digdat® Business Manager, takes up the story:

"At digdat®, we have a long history of delivering utility information to third parties, ensuring visibility and resilience. We were surprised that there was no single provider or place from which this information could be accessed.

"Imagine, you need to excavate an area and it's up to you to 'discover' who may have assets where you plan to dig. On top of that, if you do hit an asset that you didn't know was there, you would be liable for its repair and could even be fined.

"We set about collating all the information we could find. We collected publicly available data, companies operational boundaries and contact information. This formed the basis of our national lookup service – digdat® Connect."

Anglian Water now uses digdat® Connect as a primary tool before undertaking any excavation to maintain and repair their underground assets. Today, digdat® Connect has evolved into a quick and easy to use look-up service available to both the public and businesses. It is free and available 24/7. It identifies utility and infrastructure companies that may have underground assets such as pipes and cabling, or relevant local authorities pertinent to the area of search, within any area of Great Britain.



Your results

Map centred on 53.488827, -2.239616 (LAT/LONG).
(Click the bar to see more details or show all / hide all.)

Who	What	Where
United Utilities	Clean Waste	Operate in your search area
United Utilities Property Searches, Grasmere House, Lingley Green Avenue, Great Sankey, WARRINGTON, WA5 3LP 0370 751 8101 Website Email Asset maps available via Online Web Access		
United Utilities	Wastewater	Operate in your search area
British Telecom	Telecoms	Operate in your search area
Virgin Media	Telecoms	Operate in your search area
Electricity North West	Electricity Distribution	Operate in your search area
National Grid	Gas	Operate in your search area
Manchester City Council	District Council	Operate in your search area



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