

## Service solution overview

**digdat® Solutions** is a respected development service, which takes your location-based data and makes it available to your customers, stakeholders, or the general public.

Our years of experience and expertise, coupled with our powerful 'powered by **digdat®**' technology, can assist your organisation in the creation of cost-effective ways of engaging with your audience.

The beauty of commissioning a bespoke solution using **digdat® Solutions** means that you can select and define a solution that is tailored to exactly what you need; but without the costly resource and expensive requirements usually associated with developing such applications. Here are just some of the functionality and features **digdat® Solutions** can accommodate:

- 24/7 online access to data
- A variety of service options ranging from modular to fully hosted
- Provision of a support helpdesk and customer assistance service
- Multiple user access with profile-driven authorities
- Interactive platform enabling customers to communicate directly with you
- Fully interactive for both users and administrators
- Provision of real-time information and data
- Online electronic access to mapping records
- Provision of mapped data service
- Secured online payment hosting
- Capable of delivering personalised alerts relating to set criteria such as location, duration, time etc.

If you are looking for a hosted service solution to provide your customers/users with access to data, information or geo-spatial information, then **digdat® Solutions** has the track record, experience and knowledge of successfully developing and deploying customised solutions to meet a wide range of business requirements in this area.



For further information please either call  
Customer Services on **0800 085 8060**  
email **info@digdat.co.uk**  
or visit **www.digdat.co.uk**



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### Solutions powered by digdat®

#### Access to environmental data

Utility companies have a regulatory obligation to make the locations of their asset data freely available. They must also provide data which may affect the environment under the Environmental Information Regulations (EIR) 2004. **digdat® Utilities: Access Point Service** was developed as a simple user-friendly public-facing data viewing tool, which can show all the data, or simplified versions of the data tailored to the public.

#### Conveyancing solutions

When properties are bought and sold, conveyancers, solicitors and developers need to have information at their fingertips to enable them to best advise their clients on any risks associated with the land or property. Geodesys provides a variety of reports which identify these risks, and **digdat® Solutions** sits behind the service, identifying precisely the location of the property and comparing this with datasets which drive the results of conveyancing reports.

Recognised by the Law Society as best practice, the CON29 Drainage and Water Enquiry (CON29DW) provides deal-breaking information on water and sewerage services for prospective property owners. Powered by digdat® and run on behalf of the water companies, it provides customers with a lookup service to identify who is responsible for their services.



#### Service information – water quality

Water companies are required by law to supply safe drinking water. In addition, their customers need to know the quality of the water being provided, so they can set their household and commercial appliances correctly. Delivered by **digdat® Solutions, Anglian Water's** drinking water quality lookup service, allows consumers to find out the full details of the water they are supplied.

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